

Privacy Policy for LicenseNova.com

Effective Date: June 2, 2026

Welcome to LicenseNova.com. This Privacy Policy explains how City Solutions LLC ("Company," "we," "our," or "us") collects, uses, discloses, and safeguards information when users visit our website, LicenseNova.com, and use our services. By using LicenseNova.com, users agree to the practices described in this Privacy Policy.

1. Information We Collect

Information Users Provide Directly:

- Full name
- Email address
- Phone number
- Billing and payment information
- Business or company information
- Account login credentials
- Support inquiries or communications

Automatically Collected Information:

When users access LicenseNova.com, we may automatically collect:

- IP address
- Browser type and version
- Device information
- Operating system
- Referring website
- Pages visited and time spent on the site
- Cookies and usage analytics

Payment Information:

Payments may be processed through third-party payment providers. We do not store complete payment card information on our servers.

2. How We Use Information

We use collected information to:

- Provide and maintain our services
- Process transactions
- Create and manage user accounts
- Respond to support requests
- Improve website functionality and user experience
- Send service-related communications
- Detect fraud, abuse, or security issues
- Comply with legal obligations

3. Cookies and Tracking Technologies

LicenseNova.com may use cookies, analytics tools, and similar technologies to improve performance, analyze traffic, and enhance security.

4. How We Protect Information

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction.

5. Sharing of Information

We do not sell personal information. We may share information with trusted service providers, payment processors, hosting providers, analytics services, or legal authorities if required by law.

6. Mobile Messaging Compliance and Opt-In Data

Mobile Information Non-Disclosure: Notwithstanding any other provision in this Privacy Policy, mobile information, text messaging originator opt-in data, and consent will not be shared with any third parties or affiliates for marketing or promotional purposes.

7. Data Retention

We retain personal information only as long as necessary to provide services, fulfill obligations, resolve disputes, and enforce agreements.

8. User Rights and Choices

Users may have the right to access, correct, or delete personal information depending on applicable laws.

9. Third-Party Links

LicenseNova.com may contain links to third-party websites. We are not responsible for their privacy practices.

10. Children's Privacy

LicenseNova.com is not intended for children under 13 years of age, and we do not knowingly collect information from children.

11. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Changes will be posted with an updated effective date.

12. Contact Information

If users have questions or concerns regarding this Privacy Policy, they may contact us at:

Company: City Solutions LLC

Website: <https://licensenova.com>

Email: micah@licensenova.com